

Self-Certification for Question 220

The Applicant, Hangzhou E-Commerce Research Institute will appropriately protect confidentiality of data and prevent unauthorized access to data and services. We are commits to our role in the protection of confidentiality of data in our care, and prevention of unauthorized access to our services.

The Applicant, Hangzhou E-Commerce Research Institute will budget to support the operation of the necessary security capabilities. We will maintain a mature, appropriately funded and staffed security Program, following a recognized, modern security framework based on risk management (such as the ISO27000 series, COBIT, HITRUST CSF, legally required security frameworks, or equivalent).

The Applicant , Hangzhou E-Commerce Research Institute is aware of and has designed its systems and business to comply with the relevant privacy and security regulations for all countries in which it operates.

Director-General: Lingzhi Du

CFO: huinan Ma

Date: April 30, 2026