



Città di Lugano
Amministrazione generale

Piazza della Riforma 1
6901 Lugano
Switzerland

t. +41 58 866 70 11
cancelleria@lugano.ch
www.lugano.ch

Applying Entity Legal Name: Città di Lugano
Registered Office Address: Piazza della Riforma 1, 6900 Lugano
Applied-for gTLD String: .LUGANO

To: *Internet Corporation for Assigned Names and Numbers (ICANN)*

The undersigned, acting on behalf of the applying entity named above and in the capacity indicated below, hereby certifies that the applying entity:

- a) will, no later than delegation of the Top-Level Domain (TLD), establish a dedicated abuse point of contact and provide a timely response to abuse complaints;
- b) will, no later than delegation of the TLD, establish, publish, and provide to ICANN the location of a mechanism for members of the public to submit reports of abuse in accordance with the current obligations of the Base RA and any Consensus Policies;
- c) has developed proposed measures for removal of orphan glue records for names removed from the zone when provided with evidence in written form that the glue is present in connection with malicious conduct (see Specification 6);
- d) has established and maintains policies on handling complaints regarding abuse. Such policies are posted publicly so that anyone can review the policies via the Internet and any other means deemed appropriate by the applying entity. The applying entity's policies at a minimum should contain appropriate confirmation of the receipt of the abuse report, the process of review of the report, and actions that will be taken if the applying entity confirms the report is legitimate.
- e) confirms that DNS Abuse is Phishing, Malware, Botnets, Pharming and Spam (when used to deliver other forms of DNS Abuse). The applying entity is prepared to contribute to the mitigation or disruption of DNS Abuse in domains in the TLD zone;
- f) will resource abuse response capabilities appropriately to ensure a timely investigation and response to reports of DNS Abuse, receive and evaluate evidence of DNS Abuse in reports, and to take action to stop or disrupt the DNS Abuse;
- g) is prepared to conduct periodic scans of its zone to identify if domains are being used to perpetrate DNS Abuse, and to maintain statistical reports of the scans, the findings, and actions taken.

For all appropriate purposes, this certification is issued in connection with the application for the .LUGANO TLD under ICANN's 2026 New gTLD Program, in Lugano, on 12 August 2026.

Robert Bregy

Signature: _____
Title: Municipal Secretary of the City of Lugano