

Self-Certification – DNS Abuse

Application for the .koala .Brand top-level domain – New gTLD Program, 2026 Round

Operational Questions (Question Set 19, Q5.2-1)

Purpose

This document:

- relates to Koala AU Operations Pty Ltd (ACN 605 237 090) (the **Applying Entity**), a company incorporated under the *Corporations Act 2001* (Cth) and having its registered office at Unit 12, 37–41 O’Riordan Street, Alexandria, NSW 2015, Australia; and
- is provided in response to Question Set 19, Q5.2-1, which every applicant answers regardless of financial profile.

Representations and Warranties

The Applying Entity represents and warrants:

- (a) **SC5.2-1.1.** The applying entity will, no later than delegation of the Top Level Domain (TLD), establish a dedicated abuse point of contact responsible for addressing matters requiring expedited attention and providing a timely response to abuse complaints concerning any name registered in the TLD.
- (b) **SC5.2-1.2.** The applying entity will, no later than delegation of the TLD, establish, publish, and provide to ICANN the location of a mechanism for members of the public to submit reports of abuse in accordance with the current obligations of the Base RA and any Consensus Policies.
- (c) **SC5.2-1.3.** The applying entity has developed proposed measures for removal of orphan glue records for names removed from the zone when provided with evidence in written form that the glue is present in connection with malicious conduct (see Specification 6).
- (d) **SC5.2-1.4.** The applying entity has or will have at time of delegation, established policies for handling complaints regarding abuse. Such policies are to be maintained and posted publicly so that anyone can review the policies via the Internet and any other means deemed appropriate by the applying entity. The applying entity’s policies at a minimum should contain appropriate confirmation of the receipt of the abuse report, the process of review of the report, and actions that will be taken if the applying entity confirms the report is legitimate.

- (e) **SC5.2-1.5.** The applying entity understands that DNS Abuse is Phishing, Malware, Botnets, Pharming and Spam (when used to deliver other forms of DNS Abuse). The applying entity understands and is prepared to contribute to the mitigation or disruption of DNS Abuse in domains in the TLD zone.
- (f) **SC5.2-1.6.** The applying entity's abuse response capabilities are resourced appropriately to ensure a timely and adequate investigation and response to reports of DNS Abuse. This includes capabilities to receive and evaluate evidence of DNS Abuse in reports, and to take action to stop or disrupt the DNS Abuse.
- (g) **SC5.2-1.7.** The applying entity is prepared to conduct periodic scans of its zone to identify if domains are being used to perpetrate DNS Abuse, and to maintain statistical reports of the scans, the findings, and actions taken.

Signatures

Signed by authorised officers of the Applying Entity:

DocuSigned by:

26FC09D112AC456...
Daniel William Milham
Chief Executive Officer
Date: 10-Aug-2026 | 16:34 AEST

Signed by:

A6DA2A634E7A470...
Karim Zuhri
Chief Technology Officer
Date: 10-Aug-2026 | 14:07 AEST