



7/31/2026

ICANN
12025 Waterfront Drive, Suite 300
Los Angeles, CA 90094-2536
USA

Self-Certification Question SC5.2-1

We, Salesforce, Inc., as the applicant for four top-level domains, hereby represent and warrant the following:

SC5.2-1.1 - The applying entity will, no later than delegation of the Top Level Domain (TLD), establish a dedicated abuse point of contact responsible for addressing matters requiring expedited attention and providing a timely response to abuse complaints concerning any name registered in the TLD.

SC5.2-1.2 - The applying entity will, no later than delegation of the TLD, establish, publish, and provide to ICANN the location of a mechanism for members of the public to submit reports of abuse in accordance with the current obligations of the Base RA and any Consensus Policies.

SC5.2-1.3 - The applying entity has developed proposed measures for removal of orphan glue records for names removed from the zone when provided with evidence in written form that the glue is present in connection with malicious conduct (see Specification 6).

SC5.2-1.4 - The applying entity has or will have at time of delegation, established policies for handling complaints regarding abuse. Such policies are to be maintained and posted publicly so that anyone can review the policies via the Internet and any other means deemed appropriate by the applying entity. The applying entity's policies at a minimum should contain appropriate confirmation of the receipt of the abuse report, the process of review of the report, and actions that will be taken if the applying entity confirms the report is legitimate.

SC5.2-1.5 - The applying entity understands that DNS Abuse is Phishing, Malware, Botnets, Pharming and Spam (when used to deliver other forms of DNS Abuse). The applying entity understands and is prepared to contribute to the mitigation or disruption of DNS Abuse in domains in the TLD zone.

SC5.2-1.6 - The applying entity's abuse response capabilities are resourced appropriately to ensure a timely and adequate investigation and response to reports of DNS Abuse. This includes capabilities to receive and evaluate evidence of DNS Abuse in reports, and to take action to stop or disrupt the DNS Abuse.

SC5.2-1.7 - The applying entity is prepared to conduct periodic scans of its zone to identify if domains are being used to perpetrate DNS Abuse, and to maintain statistical reports of the scans, the findings, and actions taken.

Signed:

Name:

Title:

Signed by:

Kiran Belur

01382F730B024DB...

Kiran Belur

Vice President

Certificate Of Completion

Envelope Id: 2DE94ED1-45E5-813C-8095-21E1E956622D

Status: Completed

Subject: Complete with Docusign: Set 19 SC5.2 1.1-1.7 Self Certifications re DNS Abuse (Draft 2026.07.16...

Source Envelope:

Document Pages: 2

Signatures: 1

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Ashley Price

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IP Address: 20.12.134.144

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Signer Events

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Vice President

Security Level: Email, Account Authentication
(None)

Signature

Signed by:

Kiran Belur
01382F730D924DB...

Signature Adoption: Pre-selected Style

Using IP Address: 165.225.243.33

Timestamp

Sent: 7/30/2026 3:07:25 PM

Viewed: 7/31/2026 5:01:04 PM

Signed: 7/31/2026 5:02:13 PM

Electronic Record and Signature Disclosure:

Accepted: 7/31/2026 5:01:04 PM

ID: ec63dd99-ab88-403e-9d43-31a705095eb2

In Person Signer Events

Signature

Timestamp

Editor Delivery Events

Status

Timestamp

Agent Delivery Events

Status

Timestamp

Intermediary Delivery Events

Status

Timestamp

Certified Delivery Events

Status

Timestamp

Carbon Copy Events

Status

Timestamp

Rebecca Menke

rmenke@salesforce.com

Corporate Counsel, Trademarks

salesforce

Security Level: Email, Account Authentication
(None)

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Sent: 7/30/2026 3:07:27 PM

Viewed: 7/31/2026 5:03:58 PM

Electronic Record and Signature Disclosure:

Accepted: 6/4/2020 5:57:01 PM

ID: 8e7a817c-cb99-48ed-a125-f80d4655f583

Witness Events

Signature

Timestamp

Notary Events

Signature

Timestamp

Envelope Summary Events

Status

Timestamps

Envelope Sent

Hashed/Encrypted

7/30/2026 3:07:27 PM

Certified Delivered

Security Checked

7/31/2026 5:01:04 PM

Envelope Summary Events	Status	Timestamps
Signing Complete	Security Checked	7/31/2026 5:02:13 PM
Completed	Security Checked	7/31/2026 5:02:13 PM
Payment Events	Status	Timestamps
Electronic Record and Signature Disclosure		

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Required hardware and software

Operating Systems:	Windows2000? or WindowsXP?
Browsers (for SENDERS):	Internet Explorer 6.0? or above
Browsers (for SIGNERS):	Internet Explorer 6.0?, Mozilla FireFox 1.0, NetScape 7.2 (or above)
Email:	Access to a valid email account
Screen Resolution:	800 x 600 minimum
Enabled Security Settings:	•Allow per session cookies •Users accessing the internet behind a Proxy Server must enable HTTP 1.1 settings via proxy connection

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