



7/31/2026

ICANN
12025 Waterfront Drive, Suite 300
Los Angeles, CA 90094-2536
USA

Self-Certification Question SC5.1-1

We, Salesforce, Inc., as the applicant for four top-level domains, hereby represent and warrant the following:

SC5.1-1.1 - The applying entity will appropriately protect confidentiality of data and prevent unauthorized access to data and services.

SC5.1-1.2 - The applying entity will maintain a mature, appropriately funded and staffed security Program, following a recognized, modern security framework based on risk management (such as the ISO27000 series, COBIT, HITRUST CSF, legally required security frameworks, or equivalent). The security Program must be in place prior to delegation, and exist through at least the period of the Base RA.

SC5.1-1.3 - The applying entity is aware of and has designed its systems and business to comply with the relevant privacy and security regulations for all countries in which it operates.

Signed:	Signed by:  28393CE819D74AD...
Name:	Edward Britan
Title:	SVP, Global Privacy, Salesforce

Certificate Of Completion

Envelope Id: B9CA1509-50F5-8B6D-8284-F2819C36A9F4

Status: Completed

Subject: Complete with Docusign: Set 19 SC5.1 1.1-1.3 Self Certifications re Security (Draft 2026.07.16)...

Source Envelope:

Document Pages: 1

Signatures: 1

Envelope Originator:

Certificate Pages: 5

Initials: 0

Ashley Price

AutoNav: Enabled

The Landmark @ One Market

Envelopeld Stamping: Enabled

Suite 300

Time Zone: (UTC-08:00) Pacific Time (US & Canada)

San Francisco, CA 94105

ashley.price@salesforce.com

IP Address: 20.12.134.144

Record Tracking

Status: Original

Holder: Ashley Price

Location: DocuSign

7/30/2026 3:07:34 PM

ashley.price@salesforce.com

Signer Events

Signature

Timestamp

Edward Britan

ebritan@salesforce.com

SVP, Global Privacy, Salesforce

Security Level: Email, Account Authentication
(None)

Signed by:

Edward Britan
28393CE819D74AD...

Sent: 7/30/2026 3:08:35 PM

Viewed: 7/31/2026 6:46:56 AM

Signed: 7/31/2026 6:47:17 AM

Signature Adoption: Pre-selected Style

Using IP Address: 136.226.86.246

Electronic Record and Signature Disclosure:

Accepted: 7/31/2026 6:46:56 AM

ID: 66018a82-f0f1-4064-9e71-93cd8db309b6

In Person Signer Events

Signature

Timestamp

Editor Delivery Events

Status

Timestamp

Agent Delivery Events

Status

Timestamp

Intermediary Delivery Events

Status

Timestamp

Certified Delivery Events

Status

Timestamp

Carbon Copy Events

Status

Timestamp

Rebecca Menke

rmenke@salesforce.com

Corporate Counsel, Trademarks

salesforce

Security Level: Email, Account Authentication
(None)

COPIED

Sent: 7/30/2026 3:08:35 PM

Viewed: 7/31/2026 6:43:48 AM

Electronic Record and Signature Disclosure:

Accepted: 6/4/2020 5:57:01 PM

ID: 8e7a817c-cb99-48ed-a125-f80d4655f583

Witness Events

Signature

Timestamp

Notary Events

Signature

Timestamp

Envelope Summary Events

Status

Timestamps

Envelope Sent

Hashed/Encrypted

7/30/2026 3:08:35 PM

Certified Delivered

Security Checked

7/31/2026 6:46:56 AM

Envelope Summary Events	Status	Timestamps
Signing Complete	Security Checked	7/31/2026 6:47:17 AM
Completed	Security Checked	7/31/2026 6:47:17 AM
Payment Events	Status	Timestamps
Electronic Record and Signature Disclosure		

ELECTRONIC RECORD AND SIGNATURE DISCLOSURE

From time to time, Salesforce SharedServices (we, us or Company) may be required by law to provide to you certain written notices or disclosures. Described below are the terms and conditions for providing to you such notices and disclosures electronically through your DocuSign, Inc. (DocuSign) Express user account. Please read the information below carefully and thoroughly, and if you can access this information electronically to your satisfaction and agree to these terms and conditions, please confirm your agreement by clicking the 'I agree' button at the bottom of this document.

Getting paper copies

At any time, you may request from us a paper copy of any record provided or made available electronically to you by us. For such copies, as long as you are an authorized user of the DocuSign system you will have the ability to download and print any documents we send to you through your DocuSign user account for a limited period of time (usually 30 days) after such documents are first sent to you. After such time, if you wish for us to send you paper copies of any such documents from our office to you, you will be charged a \$0.00 per-page fee. You may request delivery of such paper copies from us by following the procedure described below.

Withdrawing your consent

If you decide to receive notices and disclosures from us electronically, you may at any time change your mind and tell us that thereafter you want to receive required notices and disclosures only in paper format. How you must inform us of your decision to receive future notices and disclosure in paper format and withdraw your consent to receive notices and disclosures electronically is described below.

Consequences of changing your mind

If you elect to receive required notices and disclosures only in paper format, it will slow the speed at which we can complete certain steps in transactions with you and delivering services to you because we will need first to send the required notices or disclosures to you in paper format, and then wait until we receive back from you your acknowledgment of your receipt of such paper notices or disclosures. To indicate to us that you are changing your mind, you must withdraw your consent using the DocuSign 'Withdraw Consent' form on the signing page of your DocuSign account. This will indicate to us that you have withdrawn your consent to receive required notices and disclosures electronically from us and you will no longer be able to use your DocuSign Express user account to receive required notices and consents electronically from us or to sign electronically documents from us.

All notices and disclosures will be sent to you electronically

Unless you tell us otherwise in accordance with the procedures described herein, we will provide electronically to you through your DocuSign user account all required notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to you during the course of our relationship with you. To reduce the chance of you inadvertently not receiving any notice or disclosure, we prefer to provide all of the required notices and disclosures to you by the same method and to the same address that you have given us. Thus, you can receive all the disclosures and notices electronically or in paper format through the paper mail delivery system. If you do not agree with this process, please let us know as described below. Please also see the paragraph immediately above that describes the consequences of your electing not to receive delivery of the notices and disclosures electronically from us.

How to contact Salesforce SharedServices:

You may contact us to let us know of your changes as to how we may contact you electronically, to request paper copies of certain information from us, and to withdraw your prior consent to receive notices and disclosures electronically as follows:

To contact us by email send messages to: kwashington@salesforce.com

To advise Salesforce SharedServices of your new e-mail address

To let us know of a change in your e-mail address where we should send notices and disclosures electronically to you, you must send an email message to us at kwashington@salesforce.com and in the body of such request you must state: your previous e-mail address, your new e-mail address. We do not require any other information from you to change your email address..

In addition, you must notify DocuSign, Inc to arrange for your new email address to be reflected in your DocuSign account by following the process for changing e-mail in DocuSign.

To request paper copies from Salesforce SharedServices

To request delivery from us of paper copies of the notices and disclosures previously provided by us to you electronically, you must send us an e-mail to kwashington@salesforce.com and in the body of such request you must state your e-mail address, full name, US Postal address, and telephone number. We will bill you for any fees at that time, if any.

To withdraw your consent with Salesforce SharedServices

To inform us that you no longer want to receive future notices and disclosures in electronic format you may:

- i. decline to sign a document from within your DocuSign account, and on the subsequent page, select the check-box indicating you wish to withdraw your consent, or you may;
- ii. send us an e-mail to kwashington@salesforce.com and in the body of such request you must state your e-mail, full name, US Postal Address, telephone number, and account number. We do not need any other information from you to withdraw consent.. The consequences of your withdrawing consent for online documents will be that transactions may take a longer time to process..

Required hardware and software

Operating Systems:	Windows2000? or WindowsXP?
Browsers (for SENDERS):	Internet Explorer 6.0? or above
Browsers (for SIGNERS):	Internet Explorer 6.0?, Mozilla FireFox 1.0, NetScape 7.2 (or above)
Email:	Access to a valid email account
Screen Resolution:	800 x 600 minimum
Enabled Security Settings:	•Allow per session cookies •Users accessing the internet behind a Proxy Server must enable HTTP 1.1 settings via proxy connection

** These minimum requirements are subject to change. If these requirements change, we will provide you with an email message at the email address we have on file for you at that time providing you with the revised hardware and software requirements, at which time you will have the right to withdraw your consent.

Acknowledging your access and consent to receive materials electronically

To confirm to us that you can access this information electronically, which will be similar to other electronic notices and disclosures that we will provide to you, please verify that you were able to read this electronic disclosure and that you also were able to print on paper or electronically save this page for your future reference and access or that you were able to e-mail this disclosure and consent to an address where you will be able to print on paper or save it for your future reference and access. Further, if you consent to receiving notices and disclosures exclusively in electronic format on the terms and conditions described above, please let us know by clicking the 'I agree' button below.

By checking the 'I Agree' box, I confirm that:

- I can access and read this Electronic CONSENT TO ELECTRONIC RECEIPT OF ELECTRONIC RECORD AND SIGNATURE DISCLOSURES document; and
- I can print on paper the disclosure or save or send the disclosure to a place where I can print it, for future reference and access; and
- Until or unless I notify Salesforce SharedServices as described above, I consent to receive from exclusively through electronic means all notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to me by Salesforce SharedServices during the course of my relationship with you.