



To whom it may concern,

For security reasons, Ledger does not operate or publish any public telephone number for customer support or general communications.

Accordingly, the telephone number provided in response to Question 18 of the Applicant Guidebook is not a valid contact number and should not be relied upon.

Ledger regularly communicates this policy to help protect its users and the broader community from phishing, impersonation, and other fraudulent activities. This approach is an integral part of Ledger's security practices.

An excerpt from Ledger's official website is provided below, explicitly stating that Ledger does not provide a public telephone number for support or other communications.



⚠ Ledger does NOT offer phone support

For security reasons and the safety of users, **Ledger does not provide phone support.**

Be aware of people calling you and pretending to be Ledger Support; those people are scammers, and they try to **get hold of your crypto assets**. Never share any information with them, and report their phone numbers immediately to us.