

ANNUAL COMMUNITY IMPACT REPORT

Showing our work, every year

.human

The reporting framework behind our community commitments

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WHY WE REPORT

Trust is earned in public. The commitments we make to the human-centered community (a voice in governance, reinvestment in community programs, and transparency about how the namespace is run) only mean something if we show our work. So every year, we will.

What every report will include

The year in numbers. Registrations, renewals, and growth, including a breakdown across the six constituent sectors for registrants who opted into verification.

A safer namespace. A plain-language summary of how abuse reports in the namespace were handled during the year, consistent with our Registry Policies and our agreements with ICANN.

Community reinvestment. Our published target is simple: no less than five percent of audited annual net surplus goes back into community programs. Each report shows the methodology we adopted, the amount reinvested, and who received it: grants, sponsorships, and capacity-building support. If we ever have to reduce or defer reinvestment to stay solvent, we say so plainly, explain why, and publish a plan to restore it.

The Council's voice. What the Community Advisory Council took up during the year: its composition, the matters we consulted it on, and which recommendations we adopted.

Transparency. An aggregate summary of legal and law-enforcement requests handled in accordance with applicable law.

Keeping it honest. How the report was compiled: registry records, our abuse-handling log, our annual financial statements, and Council minutes. Every figure can be traced to its source.

Accountability

This framework is published registry policy, and each year's report discloses our performance against it. The Community Advisory Council reviews every draft report before it ships. Where the framework and the Registry Policies differ, the Registry Policies control.