



MetaMask Community members, for your safety, never share your Secret Recovery Phrase, email address, contact information, or any information that relates to your personal identity. We will never DM you to initiate support. Our community thrives on security and privacy. Consensys privacy notice here : [Privacy Policy | Consensys](#)

Safety Tips

Copy and paste these rules and place them within your computer or mobile device, and/or write these down and place them next to you.

Rule #1: Never share your 12-word Secret Recovery Phrase (SRP) or private keys

MetaMask Community Forum Manifesto

Coffee7643

[Sep 2022](#)

What is the MetaMask Community Forum?

The MetaMask Community Forum, community.metamask.io, is the official forum for the MetaMask community. It is where MetaMask users and developers can interact with one another and with the ConsenSys/MetaMask team.

To enable this space to be as useful as possible, we have guidelines that each member of the community must agree to follow before they are allowed to post. We encourage helping others with troubles, explaining complex concepts, offering knowledge, humor, insights, feature requests, bug reports, or anything related to MetaMask.

The forum serves various functions, and we have six main categories:

[Announcements](#)

This category is read-only and is for announcements and updates about MetaMask, only staff members are allowed to create new topics in this category.

[Information](#)

This category is read-only and is for educational material and information about MetaMask, only staff members are allowed to create new topics in this category.

[Skip to main content](#)

[Support](#)

This category is for community members to create new topics and posts related to questions and issues for their MetaMask wallet. To be able to create new topics in this category, you must first enter at least 5 topics, read at least 25 posts, and spend at least 10 minutes on the forum. This is to prevent spam in this category and to encourage community members to search for their issue or question before posting.

[Feature Requests](#)

This category is for community members to share feature requests they would like to see on MetaMask. Community members can also vote for feature requests that they agree with. Please make sure to search for your feature request to see if it has already been created before trying to create a new topic.

[Developer Discussion](#)

This category is for developers to discuss and ask questions around programming and code related to MetaMask, MetaMask SDK, MetaMask Flask, and Infura.

Team:

We currently have a team of 12 moderators, [@HiroProtagonist](#) , [@Chinzilla](#) , [@Coffee7643](#) , [@0xroo](#) , [@kbspiko](#) , [@holy](#) , [@Pitty76](#) , [@NimbleNido](#) , [@Karina](#) , [@Wizard5678](#) , [@bibi_mm](#) and [@Max2](#) .

The moderators are full-time employees of [ConsenSys](#) (the company behind MetaMask). They are here to manage the forum and provide support for the MetaMask community forum. Please make sure you are interacting with an official moderator and beware of fake accounts!

Moderators



Oxroo



Chinzilla
Leader



Coffee7643



HiroProtagonist
Leader



Karina



kbspiko



holy



Pitty76



Max2



NimbleNido

Wizard5678

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Guides :

The Guides are a group of volunteer community members that provide support for the MetaMask community. Please make sure that you are interacting with an official Guide and beware of fake accounts!

Guides



Quokka
Guide



Oxsoltani
Guide



tuya
Guide



Luigi



Maryam
Guide



snwlpd.eth
Guide



xf0707
Guide



procrypto
Guide



theweb3dave
Guide



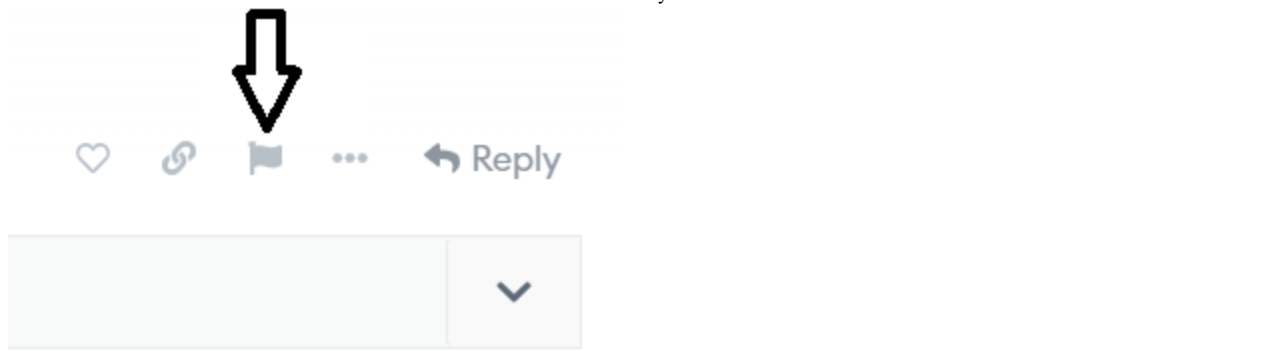
cb03c66
Guide

✓ Rules

1. NEVER share your Secret Recovery Phrase or private keys.
2. Only post replies in a topic that are relevant to that topic. Please search for a relevant topic or create a new topic if your post would be irrelevant.
3. Post in relevant categories only. if you are creating a new topic, please make sure you are in the correct category
4. All communication on the forum must remain on the forum. NO asking for any outside contact information or sharing outside contact information (phone numbers, Telegram, Discord, Twitter, etc.)
5. Be kind, negative posts and replies will be flagged and removed.
6. For the safety and security of community members, do NOT share the name of your individual project.
7. NO posting files/links to downloads, of any kind.
8. We are NOT financial advisors, discussions around price must happen elsewhere.

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er or inappropriate comment, you can flag it with this button, just beneath the comment.



10. For your privacy and security, we suggest not using any personally identifying information (first names, last names, e-mail address, etc.) on the forum.

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Pinned globally on Sep 14, 2022

Closed on Oct 3, 2022

✦ Related topics

Topic	Replies	Activity
Follow These Safety Tips	0	Jun 2021

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Topic	Replies	Activity
 Or more information on the forum, please see here: What is the MetaMask Community Forum? The MetaMask Community Forum, community.metamask.io, is the official forum for the MetaMask community. It is where MetaMask users and developers can interact with on	1	Jul 2023
  Official MetaMask Support Platforms	0	Apr 2021
How to contact MetaMask Support	0	May 2024
Can't I reply to other people's posts on the MetaMask community	1	Mar 2025